



DILLEY WOOD FLOORS & SUPPLIES LLC
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An Update from us on COVID-19
WE'RE OPEN!

Dear Valued Customer of Dilley Wood Floors & Supplies

In the current times of COVID-19 being upon us and our surrounding communities, the State of Connecticut has shut down any non-essential businesses. With that being said, we fall under the category of essential, and will remain open to assist you on any and all hardwood floors service, installations, sand and finish and repairs!

We are always committed to the safety and health of both our customers and employees.

Here is how we are keeping the Dilley Wood Floors family happy and healthy:

Constant Sanitation: In this field, we are constantly dealing with possible unsanitary situations. With COVID-19, we are advising the techs to practice social distancing, constantly sanitize and or wash their hands (even if they are/were using gloves), take the time to clean their phones in between uses and calls, and at all times use gloves, booties, and if available, face masks. (Due to the increased demand for face masks, and all protective gear these may NOT be readily available for service calls.)

Office Staff: our office is currently closed, and we are working from home. If you need to see stain samples or any material samples give us a call 203-264-5574 so we can make an appointment.

Customers: As much as we are doing to keep our customers safe, we ask that you return the favor. If you have been exposed to COVID-19 or know someone who has that has recently interacted with you, please make sure our office is aware as we do need to take precautions when sending our technicians to your homes. If you are also not feeling well, we ask that you notify us, especially if you have not been diagnosed with anything specific. Due to low demand our schedule is very flexible let us reschedule if you are not feeling well. when our crew arrives please give them space for them to feel safe and for your own protection .if you have any questions call us 203-264-5574.

If you have any questions or concerns with the current situation, we are always available to assist you via phone or email.

STAY SAFE AND HEALTHY!

Sincerely,
Roberto Prado (Owner)